



## **CORE RETURNS**

### **Power Steering Assist Cylinder**

In order to receive any form of a refund on core charges, your core must be inspected and approved. This process can sometimes take a few weeks depending on the item and where it must be sent for inspection.

Before sending in your old parts for a core return, there are some important steps that need to be taken to ensure your core is acceptable for inspection or not. Here are some steps that must be taken prior to sending in your core:

- Check your core for the requirements highlighted in this guide (If applicable)
- Call our customer service center at (800) 500-1500 to start the return process (Required)
- Wait to mail the core until provided the appropriate mailing address and return authorization number (Required)

There are many types of products that require a core charge and the requirements for what is and is not acceptable as a core return will vary depending on the product. The guide included here are for some of the more common core returns we handle on a day-to-day basis.

If your item is not included in this guide, or if you have any additional questions regarding your core, call our customer service center at (800) 500-1500 or email our returns department directly at [returns@mamotorworks.com](mailto:returns@mamotorworks.com). Attaching pictures of your core with any email correspondence prior to mailing the item in can save you time and money for a quick answer on whether or not your core is acceptable for inspection. When sending pictures via email, please include your original order number with your message.

**NOTE:** The requirements highlighted in this guide are not guarantees of a refund on your core. These requirements are for the purpose of approving your core for inspection. If certain requirements in this guide are not met, the core will not be accepted for inspection and a refund will not be issued. We (and our rebuilders) reserve the right to refuse all of or part(s) of any core sent for inspection if it is deemed unsalvageable.

1963-1982 Corvette power steering assist cylinders are another common core we work with on a day-to-day basis. Signs of wear like paint scratches and small dings/dimples in the cylinder itself are quite common, but thoroughly inspect your core for large, noticeable dents or cracks. If the core is dented or cracked too severely, it cannot be accepted for inspection for a core refund.



**NOTE:** If your core's cylinder is too severely dented or cracked, these cores are not considered usable and will not be accepted for inspection for a refund. We (and our rebuilders) reserve the right to refuse all of or part(s) of any core sent for inspection if it is deemed unsalvageable